



Quality Assurance Form

Doc. Type

Quality Policy Statement

Doc. Title

1

Version

QAF_QA_013

Doc. Reference

Process Owner: **Matt Davies**

Head of QESH

Document creation				
Version	Date	Name	Function / Title	Comment
2	23/03/2021	Matt Davies	Head of QESH	

Document review and release approval				
Version	Date	Name	Function / Title	Comment
1	23/03/2020	Greg Farrar	Facilities Manager	
2	27/05/2021	Darren Cross	Head of Production Oversight	

Sign-off Statement for Business Process Owner

As the Process Owner I have reviewed the documentation of this process and, to the best of my knowledge, believe the documentation is complete and accurate. Any changes in process have been updated in the documentation and communicated to the relevant stakeholders.

Process Owner: **Matt Davies** 
Signature

Head of HR: **Anna Kennedy** 
Signature

Ownership and Confidentiality

This document and the information contained in it remains the property of Robinson Manufacturing Limited (hereafter RML). The whole or partial distribution of this document to any other party outside of RML without the prior and written consent of the **Chief Executive** or the **Managing Director** of RML is strictly forbidden.



Recipients remain wholly responsible for any internal or external distribution of this document.

This is an online document. Hard copies and downloaded versions are only valid on the day printed or downloaded. It is the responsibility of employees to check the current status of this document on the employee intranet.

Robinson Manufacturing Ltd

QUALITY POLICY STATEMENT

Robinson Manufacturing Limited (RML) are 'roof truss & floor joist specialists' who provide the following services:

- Specialist projects involving design and development.
- Trusses, floor joists, i-beams, metal web joists, glulam beams and spandrel beams
- Delivering prestige projects

With headquarters in Wellingborough and a further six sites throughout the UK, RML operates on a UK basis.

RML client base covers the whole spectrum of the construction industry - including main contractors. In addition, specialist expertise has supported the development of an excellent reputation within sectors including:

- a. Private developments
- b. Commercial developments
- c. High precision manufacturing and
- d. Reliability manufacturing

Our dedication in offering and delivering top class services has provided us with a first-class portfolio. It is our prime objective to ensure that this remains the case and commits us to continual improvement and development within the business.

To achieve this, we determine business and internal objectives, which are published and communicated to all members of staff and associates. Progress towards achievement of these objectives is regularly reviewed to ensure that commitment is maintained, and targets are achieved.

Objectives

We set appropriate quality objectives and targets as part of our business management system and develop a culture that prioritises continuous improvement. As part of this process, we are committed to understanding the risk and opportunities which need to be addressed to give assurance that the business management system can be effective in achieving these objectives.

RML makes a commitment to the following objectives:

- The management team are committed to maintaining compliance with all contractual, statutory, regulatory, and legislative requirements.
- RML will determine the needs and expectations of interested parties affected by our



operations, with an emphasis on compliance objectives, in the service of customer satisfaction.

- Our individual processes will be structured into a business management system that meets the requirements for BS EN ISO 9001:2015.
- To develop a full understanding of the customer requirements. Be responsible and accountable for reviewing those requirements and obligations to the customer to ensure our capability to deliver. We will take a disciplined approach to ensure that quality objectives, customer requirements and statutory obligations are fulfilled.

BS EN ISO 9001: 2015 is a comprehensive system which covers all client requirements and expectations, in addition to meeting the Company's operational objectives.

Implementation of this policy is through the use of process focused procedures, which are monitored on a regular basis by internal management. In addition, the system is reviewed annually by a UKAS accredited assessment authority.

Simon Kidney Group CEO

Mark Smy: Managing Director