



**Robinson
Manufacturing
Limited**

Roof Truss, Ecojoist®, I-Beam and
Glulam Beam Manufacturers

QUALITY POLICY STATEMENT

It is the policy of the company to provide products of a quality that will merit and earn customer satisfaction. The Company's specific aims are to provide on-time deliveries, consistently meet customer specifications & requirements, to comply with all statutory regulations and to provide accurate product information and technical support as required.

In addition to maintaining a Quality Management System which meets the requirements of the EN ISO 9001 and CE Mark standards, the company has chain of custody procedures which comply with EUTR and the PEFC ST 2002:2010 standards.

The company operates a policy of continuous improvement, by utilising external customer & supplier relationships, internal interfaces supported by cross training & personal development. The senior management team has an overall target to ensure that all employees participate in initial and additional training and operate to safe working practices.

The management is committed to a chain of custody policy through all of the product batches of trussed rafters and floors.

The Senior Management team has a set of overall targets for improving the product offerings, customer satisfaction, quality and business performance, which is communicated to all its employees.

The Directors have given the production managers, along with the senior management team full authority to carry out the quality & chain of custody policy at both the Company and individual product level. All company employees are aware of this policy and are required to support and co-operate with fulfilling the requirements of those policies. The Manual and associated documents are approved by senior management and form the authoritative document relating to quality & chain of custody within the company.

On behalf of Senior Management

Signed: 

Signed by: M. R. Smy

Date: 10. 4. 15 .



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